

HOW TO OBTAIN A PURCHASE VOUCHER

Kindly fill in the request form below and return it to the help desk.

IBL FIDELITY CARD Redemption Points Request Form

Name: _____

Card No:

Address: _____

NIC No:

Phone (O): _____ (H): _____

e-mail: _____

Number of points to redeem:

I would like to redeem the number of points equivalent to the amount shown.

Tick Item	Purchase Voucher Amount
<input type="checkbox"/>	Rs 150
<input type="checkbox"/>	Rs 300
<input type="checkbox"/>	Rs 600
<input type="checkbox"/>	Rs 1000

Authorisation

I, authorise IBL Fidelity Card department to debit my fidelity card account in the amounts ticked above.

Signature: _____ Date:

Will collect

Please mail

FOR OFFICE USE

Action: _____

Date received

Date processed

Initials: _____ Signature: _____

TERMS & CONDITIONS

1. The IBL Fidelity Card is issued to every employee, pensioner of IBL Ltd and its subsidiaries ; directors, shareholders of IBL Ltd (as at 31.08.2016). It excludes associations, trusts, societies, minors, companies, that are shareholders of IBL Ltd. The Card is for the cardholder's personal use and in case of loss the IBL Fidelity card department must be informed within 48 hours. A fee of **Rs 200.00** + VAT will be charged for the issuing of a new card.
2. The cardholder must present his/her identity card each time he/she uses the IBL Fidelity Card.
3. The IBL Fidelity Card entitles the cardholder to discounts on **CASH** purchases excluding tax at the points of sales listed in the directory. These discounts are applicable only on the products mentioned in the directory and at the points of sales listed and exclude all promotions.
4. The cardholder will also accumulate rewards points on every Rs100 spent excluding tax at all points of sales listed in the directory. The reward points are applicable only on the products mentioned in the directory and at the points of sales listed in the directory and exclude all promotions. The rewards points obtained by one cardholder are not transferable to another cardholder.
5. The cardholder can redeem the rewards points for purchase vouchers that can be used for purchases at any point of sale mentioned in the directory. Purchase vouchers cannot be exchanged for cash.
6. The cardholder must use the Purchase Vouchers before the expiry date. The points of sales will not accept Purchase Vouchers after the expiry date. The IBL Fidelity Card Department is not responsible for lost, damaged or stolen vouchers redeemed through rewards points.
7. The IBL Fidelity Card Department will not entertain any communication regarding dispute on products/services offered by the point of sales.
8. A statement grouping purchases by point of sale and showing rewards points earned will be sent to the cardholder.
9. The card will be deactivated when the cardholder is no longer an employee, pensioner of IBL Ltd and its subsidiaries ; director, shareholder of IBL Ltd.
10. The IBL Fidelity Card Department reserves the right to change the Terms & Conditions herein and the points required for the redemption of rewards points at any time without prior notice. IBL may at any time change or cancel the present scheme.
11. By using the IBL Fidelity Card, the cardholder accepts the Terms and Conditions contained therein.
12. Fraud and abuse relating to discounts or earning of rewards points may result in the cancellation of the Card and the benefits attached.

Help desk:

IBL House, Caudan, Port Louis
Tel: 203 2050
Fax: 212 1243
fidelity@iblgroup.com
www.iblfidelity.com

Opening hours:

Monday - Friday 08:30 to 16:30
Saturday 08:30 to 12:30



Votre partenaire de toujours












IBL

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NOVEMBER 2016

Companies	Tel	Fax	e-mail	Products / services	Discounts	Points per Rs100 spent	
 BLYCHEM An IBL Group company	- Rue Dr. Ferrière, Port Louis - IBL Complex, Riche Terre	213 9150 203 9350	213 9149 203 9351	blychempl@iblgrou.com	Fertilizer (Mairol, Hortal), irrigation products (Rain Bird), sprays (Knapsack, Motorised), detergents, hygiene products / home (Icon, Demand) seed.	3%	1.5
Please call the helpdesk of IBL Fidelity Card for contact details							
 CMH An IBL Group company	Construction & Material Handling Unit 2, Business Park, Riche Terre	204 0000	204 0005	cmh@iblgrou.com	Electrical accessories, hand tools, water pumps, pressure washer, bulbs, power tools and other products.	5%	1
* Fidelity not applied on equipment value more than Rs 10,000							
 ESCAPE An IBL Group company	Escape Outdoor & Leisure Ltd - Old Moka Road, Port Louis - Royal Road, La Preneuse - Richemond Hill, Grand Baie	204 0000 483 1520 263 7438		pdcray@iblgrou.com	Fishing & Hunting equipment and accessories. Outdoor Leisure Equipment and accessories.	5%	1
 TORNADO	IBL Complex, Zone 4, Riche Terre	206 9271	249 2645	tornado@mansersaxon.com	Air-conditioner	3%	2
 Scomat CAT	Grewals, Pailles	206 0444	206 0440	scomat@scomat.com	Surge Protector APC, model PSB UPS APC, model BR 500 to 1100VA, UPS Numeric 650 to 800VA Home Generator CGM, upto 7kVA Generator CATERPILLAR, automatic, soundproof, 10kVA & 12,5kVA Engine oil: CATERPILLAR CAT Merchandising (Scale models, CAT shoes, safety glasses, etc.)	10% 5% 5% 5% 5% 3%	2 2 1 0.5 1 2
 ARCADIA TRAVEL An IBL Group company	John Kennedy Street, Port-Louis	213 9310	213 9320	arcadiatravel@iblgrou.com	Service Fee *Guided tour, winter sports, river cruising, train travel, New Zealand kiwiway, amusement park (Disneyland Paris, Walt Disney World Resort Florida, Disneyland California)	10% 5%	0.5 0.5
Discounts will be given on cash payment only. Products may be amended or cancelled at any time during the validity year. *Minimum 2 persons + purchase of airtickets valid 1 year							
 LUX* RESORTS & HOTELS	- LUX* Belle Mare - LUX* Grand Gaube - LUX* Le Morne, - Merville Beach, Grand Bay - Tamassa, Bel Ombre - LUX* Saint Gilles, Ile de la Réunion - Hotel Le Récif, Ile de la Réunion - LUX* South Ari Atoll, Maldives	698 2222 - 698 2727 (reservation desk)	698 4222	reservation@luxislandresorts.com	All food and beverages items All spa products	15%	For rewards points, please see LUX* Resorts & Hotels loyalty program starting Jan 2017
 MAURITIAN EAGLE An IBL Group company	- IBL House, Caudan, Port Louis - La Source Commercial Centre, Flacq - Trianon Shopping Park, Quatre Bornes	203 2200 413 0041 - 413 2827 467 8484 - 467 7729	203 2299 413 2827	caudan@mauritianeagle.com fiacq@mauritianeagle.com trianon@mauritianeagle.com	General Insurance	5%	0.25
 Fortis CLINIQUE DARNÉ	Georges Guibert St, Floréal	601 2300	696 1209	clinique@cliniquedarne.com	X-Ray, Dental X-Ray, Ultrasound, Mammogram, Bone Densitometry, MRI, CT-scan (excluding CT-Angio), Laboratory Tests*	10%	0.5
All tests must be prescribed by a Medical Specialist. *All laboratory tests done completely at Fortis Clinique Darné. Discounts and rewards points are applicable for outpatients only.							
 MEDACTIV An IBL Group company	- Cascavelle Pharmacy, Cascavelle Shopping Mall - Cassis Pharmacy, Rue des Réserves, Cassis - Chaussée Pharmacy, Port Louis - Ebene Pharmacy, Centre Commercial Ebene - Galien Pharmacy, Centre Commercial Phoenix - Rose Belle Pharmacy, Centre Com. du Vieux Moulin - Trianon Pharmacy, Trianon Shopping Park	452 9045 203 3516 210 4724 466 9010 697 1639 627 3148 454 6900	452 9046 203 3511 210 2655 464 9010 686 3161 627 3261 454 6100	medactiv@iblgrou.com	Pharmaceutical products, Cosmetics and personal hygiene (VAT), baby products, medical equipment	6%	0.5
Discounts and rewards points will be awarded on purchases above Rs200.00 and on cash payment only. Discounts and rewards points are not applicable on infant milk and promotional items.							
 WINNER'S	- Bambous - Bel Air - Boulet Rouge - Candos - Chemin Grenier - Coromandel - Flacq - Forest Side - Goodlands - Pereybere - Plaine Magnien - Port Louis - Rivière Du Rempart - Roches Brunnes - Rose Belle - Rose Hill - St Paul - St Pierre - Terre Rouge - Triolet - Vacoas	452 5743 / 452 5766 419 4209 / 419 4464 413 0800 202 0700 622 7398 / 622 7024 233 2201 / 233 2202 413 6209 / 413 7208 670 5420 / 670 5421 282 1570 / 282 1571 263 2700 637 9753 / 637 9754 208 6293 / 212 1466 412 0700 465 0873 / 465 2635 627 0466 / 627 0467 465 1534 / 465 1538 696 3700 433 0700 249 2770 / 249 2771 261 8607 / 261 8643 698 4329 / 698 4337	452 0202 419 4571 413 6953 213 2107 622 7400 233 2203 413 7001 670 5422 282 1572 263 0484 637 9755 208 6290 412 5550 465 0374 627 0468 465 1496 696 9410 432 0467 249 2769 261 8630 698 3207	winbam@winners.mu winba@winners.mu winfrb@winners.mu adminwinners@winners.mu wincg@winners.mu winco@winners.mu winfl@winners.mu winfst@winners.mu wingdl@winners.mu winprb@winners.mu winpmg@winners.mu winpl@winners.mu winrem@winners.mu winrb@winners.mu winrbl@winners.mu winrh@winners.mu winspp@winners.mu winsp@winners.mu wintrg@winners.mu wintr@winners.mu winvac@winners.mu	*Products sold in the supermarkets (excluding gas cylinders, phone cards and cigarettes)	3%	2

*Discounts and rewards points will be awarded on purchases above Rs100.00. Discounts and rewards points are not applicable on promotional items.

